

In the Specification:

Due to clerical error, the application number of the priority claim was incorrectly entered and should be corrected as indicated below. Please amend the application to include the corrected Priority Claim.

This application claims priority to the following U.S. Provisional Patent Applications:

U.S. Provisional Patent Application No. ~~60/475,546~~, 60/475,456 entitled "Self-Service Customer Management Application", filed June 3, 2003 and U.S. Provisional Patent Application No. 60/485,876, entitled "Self-Management Customer License Management Application", filed July 9, 2003.

The Commissioner is authorized to charge any underpayment or credit any overpayment to Deposit Account No. 06-1325 for any matter in connection with this response, including any fee for extension of time, which may be required.

Respectfully submitted,

Date:

2/11/04

By:



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